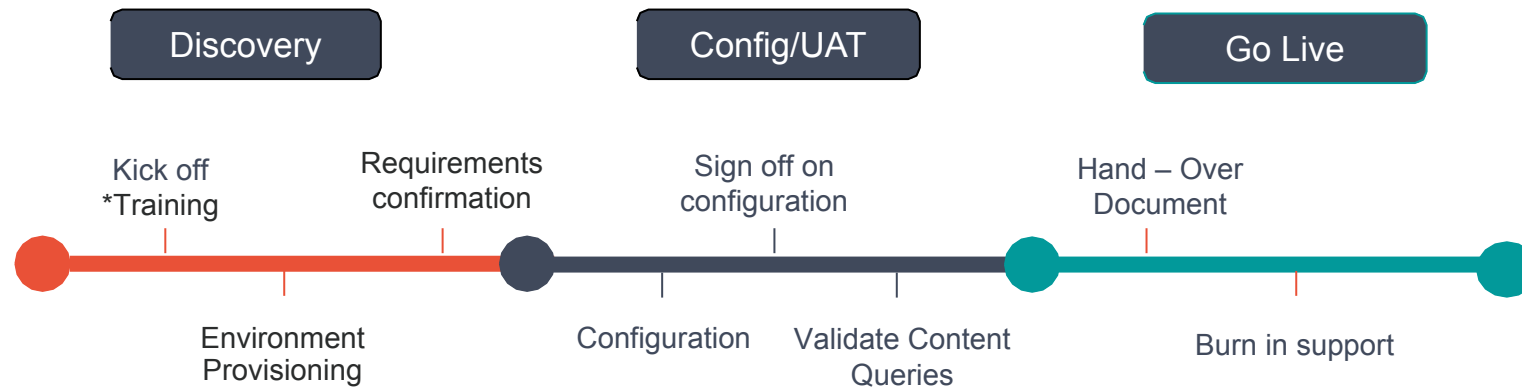


Sitecore Content Hub One Project Management Template

Content Hub One – Onboarding & Delivery



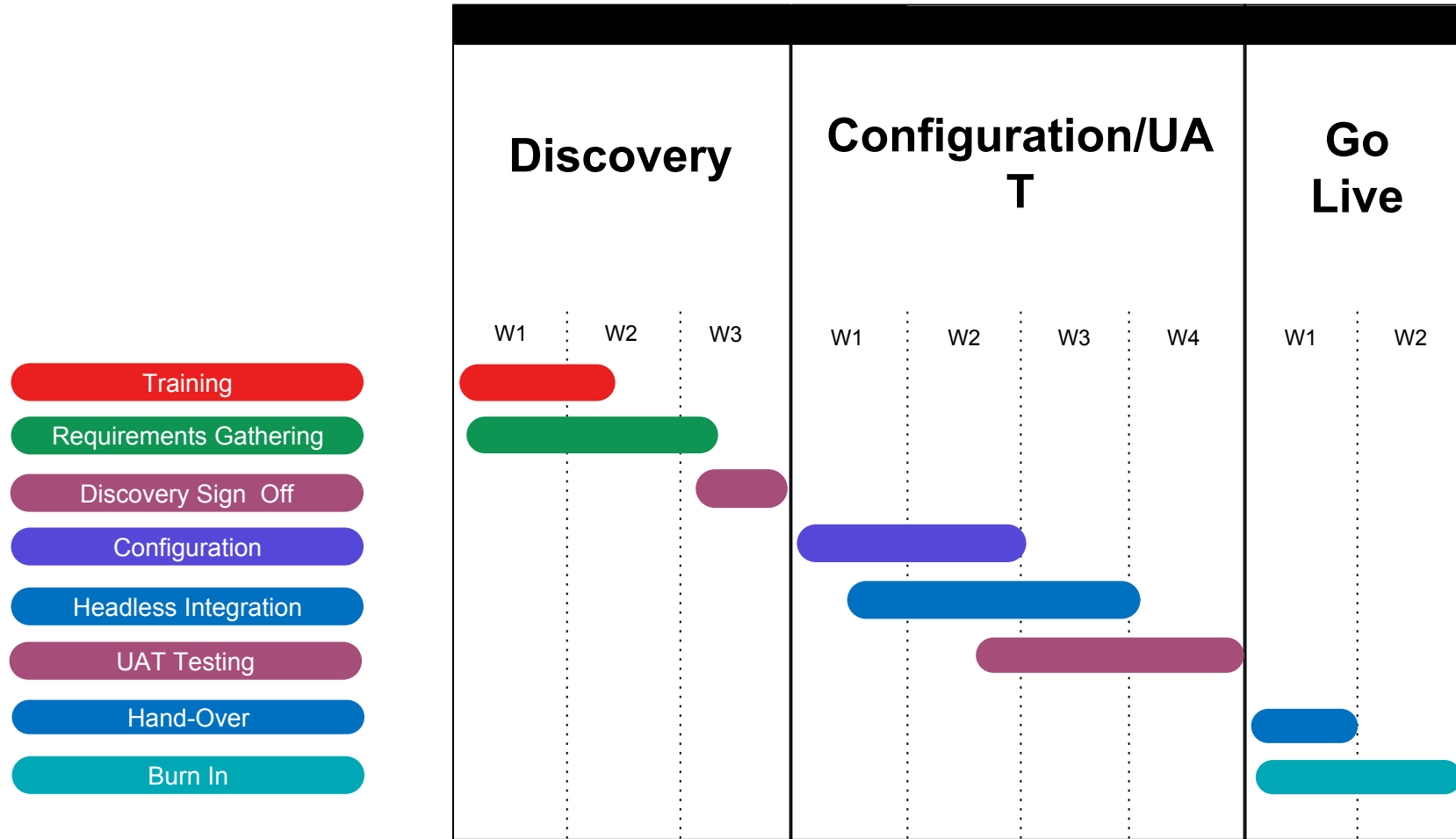
*There isn't an official training currently available. Content Hub One is not overly complicated a solution compared to the original Content Hub product. The partner should try to go over Content Hub One with the client through a workshop demonstrating how they would use their product.

Role Key Responsibilities

Role	Key Responsibilities
Sponsor	<ul style="list-style-type: none"> Overall owner of the Sitecore Content Hub One Governance
Business Owner	<ul style="list-style-type: none"> Responsible for the daily operation Understands the different solution channels that will utilize the headless API
Project Manager	<ul style="list-style-type: none"> Responsible for cross-functional schedule management i.e. across IT Teams (Online, Offline, Business Owners)
Business Analyst	<ul style="list-style-type: none"> Help define requirements for the content model schema and define the content types Define output to external solutions from the API
Solution Architect/Web Developer	<ul style="list-style-type: none"> Web developer who can use implement the GraphQL API queries to Sitecore Content Hub One, and then to render the response into a web solution or third-party configuration. Manage the API keys for multiple solutions.

Technical Consultant

Project Timeline – example



▲ TODAY

*This estimation schedule is based on 2-3 content types/models and integrating headless output into at least 2 external solutions.

Phase	Milestones	Key Project Roles	Client Business	Deliverables
Discovery	<ul style="list-style-type: none"> — Initial configuration — Requirements analysis and Content modeling — Alignment on scope and timelines — Training coordination 	<ul style="list-style-type: none"> — Project Manager — Business Owner — Business Analyst — Solution Architect 	<ul style="list-style-type: none"> — Customer education — Provide requirements — Definition content model — Defined Content Types 	<ul style="list-style-type: none"> — Essential training for Content Hub One — Draft configuration — Sign off scope and timelines
Configuration/ UAT	<ul style="list-style-type: none"> — Configuration — Delivery to client 	<ul style="list-style-type: none"> — Project Manager — Solution Architect — Business Owner — Business Analyst 	<ul style="list-style-type: none"> — Validate configuration — Validate external integrated solutions are receiving the correct data 	<ul style="list-style-type: none"> — Validated data in external solutions from Content Hub One — Go live solution
Go-Live	<ul style="list-style-type: none"> — CR's and bugs 	<ul style="list-style-type: none"> — Support team — Business Analyst 	<ul style="list-style-type: none"> — Report bugs — *Create Hand-over document 	<ul style="list-style-type: none"> — Create support tickets or fix issue in configuration. — Hand-over Document

*The hand-over document details the full detail of the content schema model, the content types, any integrations from other products and the external integrations that Content Hub One outputs.

Out of the box configurations

- Configuration, testing and delivery of Content Models, and content types to meet defined business process
- Creation of GraphQL queries and API keys for front-end solutions
- Go-live preparation and handover; training, intro to support process

Extended Scope

- 3rd Party integrations
- Migration of existing content

Covering the gaps

As the partner starts the Discovery process the most important points need to be covered:

- Customer education \approx **getting the client's decision makers (admins, users) trained to use Content Hub One**
- Content Model Fields \approx **having the client understand what fields and fields types they need to use in their content model**
- Content Types \approx **what sort of content types will the client be working with to organize their content**
- Content Queries \approx **what are their different channels of content and how will they be organized or tagged**
- List of stakeholders who will use the system \approx **who on the client's team is using the system (admins, users)**

Product Documentation

- Overall documentation site <https://doc.sitecore.com/ea-ch-one/>
- Business Users <https://doc.sitecore.com/ea-ch-one/en/users/content-hub-one/working-with-content-hub-one.html>
- Developers <https://doc.sitecore.com/ea-ch-one/en/developers/content-hub-one/developing-with-content-hub-one.html>

Integration

- Full API documentation on API <https://doc.sitecore.com/ea-ch-one/en/developers/content-hub-one/developing-with-content-hub-one.html>
- SDK <https://doc.sitecore.com/ea-ch-one/en/developers/content-hub-one/one-sdk.html>
- CLI <https://doc.sitecore.com/ea-ch-one/en/developers/content-hub-one/one-cli.html>
- Content API Swagger <https://content-api.sitecorecloud.io/swagger/index.html>