SITECORE

CURRENT LIST OF CERTIFICATIONS

Last updated January 03, 2025

Sitecore's Compliance Certification Overview

Sitecore prioritizes the security and protection of your data as a core responsibility. To uphold this commitment, we maintain a comprehensive suite of certifications and security reports related to our Sitecore Products and Services. For detailed information, please visit our Legal Hub.

Sitecore Products & Services	Completed Certifications & Attestations	Certification or Report Availability	Valid Until
Sitecore Platform DXP: • **Managed Cloud** • **Experience Manager (XM)** • **Experience Platform (XP)** **Sitecore SaaS DXP:** • **Search** • **XM Cloud** • **Personalize** • **CDP** • **Send (also known as Moosend)** • **Content Hub (DAM, Operations, One)** • **Order Cloud** • **Experience Edge** • **Discover** • **Connect**	**Information Security Management System:** • **ISO/IEC 27001:2013** • **ISO/IEC 27017:2015** • **ISO/IEC 27018:2019** **CSA STAR:** • **CSA STAR Cloud Controls Matrix (CCM)** **System and Organization Controls (SOC):** • **SOC 1 Type 2** • **SOC 2 Type 2**	**Information Security Management System Certificate** and **CSA STAR CCM Certificate** are available on External Audit Organization. **System and Organization Controls (SOC)** SOC 1 and SOC 2 Type 2 reports are available upon request. SOC refers to data security, privacy, availability, and confidentiality.	Valid until June 30, 2025.
	Trusted Information Security Assessment Exchange (TISAX) Trusted Information Security Assessment Exchange (TISAX) is a framework for information security tailored to the global automotive industry.	**Trusted Information Security Assessment Exchange (TISAX)** report is available upon request.	Valid until Sept 10, 2027.

Sitecore SaaS DXP: • **CDP** • **Personalize** • **Content Hub (DAM, Operations, One)** • **XM Cloud**	**Health Insurance Portability and Accountability Act (HIPAA).** Health Insurance Portability and Accountability Act (HIPAA) is a U.S. federal law.	**HIPAA** reports are available upon request	Valid until June 30, 2025.
Sitecore Platform DXP: • **Managed Cloud** • **Experience Manager (XM)** • **Experience Platform (XP)** **Sitecore SaaS DXP:** • **CDP** • **Personalize** • **Content Hub (DAM, Operations, One)** • **Search** • **Discover**	**Information Security Registered Assessors Program (IRAP)** Information Security Registered Assessors Program (IRAP) is an Australian government initiative and is primarily used for assessing the security of systems and services handling Australian government data.	**IRAP** reports are available upon request	Valid until June 30, 2025.
Sitecore Platform DXP: • **Managed Cloud** • **Experience Manager (XM)** • **Experience Platform (XP)**	**PCI DSS v4.0 (AOC & SAQ-D Self-Attested)** Payment Card Industry Data Security Standard (PCI DSS) is a global security standard developed to protect cardholder data.	**PCI DSS v4.0 AOC and SAQ-D** reports are available upon request	Valid until September 18, 2025.

Company Privacy Frameworks	Description	Valid Until
• **EU-U.S. Data Privacy Framework** • **UK Extension to the EU-U.S. Data Privacy Framework** • **Swiss-U.S. Data Privacy Framework**	The EU-U.S. DPF, UK Extension to the EU-U.S. DPF, and Swiss-U.S. DPF were respectively developed by the U.S. Department of Commerce and the European Commission, UK Government, and Swiss Federal Administration to provide U.S. organizations with reliable mechanisms for personal data transfers to the United States from the European Union, United Kingdom, and Switzerland while ensuring data protection that is consistent with EU, UK, and Swiss law.	Valid until October 01, 2025.

The information in this document is subject to change without prior notice. For more information on Sitecore product offerings, or compliance with the certifications and attestations provided here, please contact Sitecore.