



CURRENT LIST OF CERTIFICATIONS

Last updated February 15, 2023

About Sitecore's Security Certifications

One of Sitecore's most important responsibilities is to make sure your data is always secured and protected. With this in mind, we maintain a number of certifications and security reports, relating to our Sitecore Experience Cloud™ and Sitecore Content Hub™ product offerings. More information available in this blog post [here](#) and our [Trust Center](#).

Sitecore Product Offerings	Completed Certifications and Attestations	Date of Certification or Report
Sitecore Experience Cloud includes: <ul style="list-style-type: none"> • Experience Platform • Experience Manager • Experience Commerce 	<ul style="list-style-type: none"> • ISO 27001:2013 (available here) • ISO 27017:2015 (available here) • ISO 27018:2019 (available here) • CSA Star (CCM v4) (available here) • SOC2 - Type 2 (<i>Security, Confidentiality & Availability</i>) (available upon request) • TISAX - AL2 (participant ID: SMT0K4) (Content Hub Only) • SOC1 - Type 2 (<i>Security, Confidentiality & Availability</i>) (available upon request) • IRAP (available here) 	ISO and CSA STAR <ul style="list-style-type: none"> • Latest Issue: 6/28/2022 • Expiration: 6/30/2025
Sitecore Managed Cloud		SOC 2 Latest Issue: 07/14/2022 (review period 05/01/2021-05/31/2022)
Sitecore Content Hub includes: <ul style="list-style-type: none"> • Sitecore DAM™ • Sitecore CMP™ • Sitecore MRM™ 		
Sitecore CDP (includes Personalize) Sitecore OrderCloud	<ul style="list-style-type: none"> • ISO 27001:2013 (available here) • ISO 27017:2015 (available here) • ISO 27018:2019 (available here) • CSA Star (CCM v4) (available here) • SOC2 - Type 2 (<i>Security, Confidentiality & Availability</i>) (available upon request) 	ISO and CSA STAR <ul style="list-style-type: none"> • Latest Issue: 6/28/2022 • Expiration: 6/30/2025 SOC 2 Latest Issue: 07/14/2022 (review period 05/01/2021-05/31/2022)
Sitecore Send (formerly Moosend)	<ul style="list-style-type: none"> • ISO 27001:2013 (available here) • ISO22301:2019 (available here) 	ISO <ul style="list-style-type: none"> • Originally registered 02/07/2018 • Latest Issue: 12/16/2020 • Expiration: 12/15/2023



Company Certifications	Purpose	Certification Dates
EU-U.S. Privacy Shield	A mechanism to comply with data protection requirements when transferring personal data from the European Union and Switzerland to the United States in support of transatlantic commerce (available here)	ACTIVE 11/21/2018 to 10/25/2023
Swiss-U.S. Privacy Shield	A mechanism to comply with data protection requirements when transferring personal data from the European Union and Switzerland to the United States in support of transatlantic commerce (available here)	ACTIVE 11/21/2018 to 10/25/2023

The information in this document is subject to change without prior notice. For more information on Sitecore product offerings, or compliance with the certifications and attestations provided here, please contact [Sitecore](#).